

PACIFIC GOLD MILK PRODUCERS, INC.

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To Whom It May Concern:

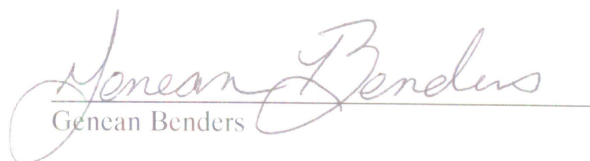
Our company has been operating out of Madcap since January of 2010, I being the main user. We are quite pleased with the structure and ability of the program. There have been bumps along the way but that is to be expected when customizing an extremely complex program such as this. The milk industry is constantly changing and a dairy payroll program needs to be able to grow and expand the same way. Madcap is versatile in the way of expansion.

Contec Group International has a great technical support and customer service staff to make whatever we want happen. The best example of their customer service is that a representative came all the way from Christchurch, New Zealand to California, USA and stayed for a week to install the program and train us on how to use it. I don't know of any other software companies that would do that for their customers.

Although our company has not expanded enough to use them, there are many other modules and services that the Madcap software offers, that I look forward to using in the future. Overall, I have been very satisfied with the program and would definitely recommend it to others.

Sincerely,

PACIFIC GOLD MILK PRODUCERS, INC.


Genean Benders